



September 30, 2011

Dear Valued Partner:

I am excited to have this opportunity to announce formally our new corporate entity, Equinox Payments, LLC. Please see the accompanying news release for the significance of our new name.

As you know, Equinox is a portfolio company of The Gores Group, LLC a Los Angeles-based private equity firm. Equinox is comprised of Hypercom Corporation's former United States operations, but adds to it a significant number of platform development, security, supply chain and other key experts from Hypercom's global operations in order to ensure the long-term success of our highly-competitive, standalone company. Our initial market focus will be on customers headquartered in the US, but we will be introducing exciting new products worldwide shortly.

Equinox, already a top 10 terminal manufacturer worldwide by shipment volume, will continue to operate its business out of its headquarters in Scottsdale, Arizona as well as from offices throughout the United States, Latvia, Manila and Australia and a service repair facility in Mexico. Again, Equinox products and services include all payment terminals and peripherals Hypercom previously offered to the United States by Hypercom, including the T4200 countertop, M4200 mobile and L5000 retail product families, as well as all software, terminal management systems other services supporting these products. Equinox also offers the L4200 and L5000 payment terminal families to US-based large retail customers for certain international applications.

Our new email will follow the format as my address below. Our physical mailing address will change within the next two months when we move our headquarters to a facility well suited for growth in the Phoenix/Scottsdale area. Please reach out to your dedicated Equinox representative, Will Rossiter, Lloyd Baylard or me directly if you have any questions.

We have greatly appreciated your confidence and patience throughout this exciting transition. We will keep you updated with our progress. As always, we appreciate your partnership and look forward to working with you.

Best Regards,

A handwritten signature in black ink, appearing to read "Clint Jones".

Clint Jones, President
cjones@equinoxpayments.com